

HOW OUR PAYMENT SYSTEM WORKS

THE PAYMENT PROCESS

CONTENT IS PUBLISHED



Your content is published in an editorial outlet via Caters.



FEES ARE AGREED

We agree the best fee for the content based on industry and publication rates & standards. The publication is invoiced and we seek the payment.



PAYMENT/MONEY IS COLLECTED

It usually takes around 60 days for us to receive payment from our customers, but this can take more time depending on the customers and the type of sales. Anything that becomes overdue is chased by our credit control team.

Once we have received payment, you will be able to see this in your CMG clips account under “My Sales”. At the start of each month, you will be emailed a report, if there has been any payment activity in the previous month. The sales report will contain information about how to request payment.



WE PAY YOU

The collected money is paid to you via bank transfer or PayPal. Please note that only collected sales will be paid.



IMPORTANT INFORMATION ABOUT BANK DETAILS & FEES

Regarding international bank payments, there will be charges from the participating banks. PayPal also charges around 4% per transaction.

For international payments, we require your account number as well as any IBAN, BIC/SWIFT and COUNTRY OF BANK information.

We encourage our contributors to wait for sales to accumulate before requesting payment to ensure minimal bank fees. Multiple small payments can result in high bank fees. Also, please note that if you provide us with the incorrect bank details, a fee can be charged to you by the bank.

TRACKING YOUR SALES

ONLINE TRACKING

You can track your sales online with your account. Log in to our content management system with your log in details to track your sales.

Log in to [INSERT LINK HERE] and click the 'My Sales' tab to view your current sales.

There are 2 types of sales you can track online

INSTANT SITE PAYMENTS

These are sales of your content bought directly in our system via credit or debit card. They will show up in your 'My Sales' section instantly as they are instant payments.

COLLECTED PAYMENTS

These are sales of your content that need to be collected from the publication. We will go through the process outlined on page 1 of this document and they will then appear in your 'My Sales' section

FURTHER INFORMATION

WHERE IS MY MONEY ?

We will pay you when we have collected the payment from the publication. If you have seen your content published but it is not displayed in your 'My Sales' section, it will be because the sale has not been collected yet.

IT'S TAKING TOO LONG!

Please be patient, turnaround can take some time. This is standard throughout the industry. Also please note that payments from international publications can take longer.

It is in our best interest to collect the payment as quickly as possible...it means we get paid too!